Solar Energy Data not Displaying?

Check Equipment

- Is your inverter operational? (Power lights visibly on?)
- Is the Monitoring Gateway operational? (Power lights on?)
- Is the cabling securely connected and intact from the inverter to the Monitoring Gateway? And from the Gateway to the Network Hub?

Check IT

- Has IT made any changes to the school's network connection, firewall, etc.?
- What was the last date your system reported data?
- Is your data subscription expired? Do you know when it expires?

Request Assistance

- Has your IT Dept. called tech support at ABB (877-261-1374) or AlsoEnergy (866-303-5668 support@alsoenergy.com)?
- After all of the above did not work, have you notified Solar 4R Schools (regops@b-e-f.org)?